



09/735835-
#3

United States Patent Application

COMBINED DECLARATION AND POWER OF ATTORNEY

As a below named inventor I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I verily believe I am the original, first and sole inventor (if only one name is listed below) or a joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

INTERACTION-BASED SERVICING OF BUSINESS CUSTOMERS

and identified by NCR Corporation Docket No. 8598, the specification of which:

- a. is attached hereto
- b. was filed on December 13, 2000 as United States Application Number or PCT International Application Number 09/735,835 and was amended on _____ (if applicable), which I have reviewed and for which I solicit a United States patent.

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

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COUNTRY	APPLICATION NUMBER	DATE OF FILING (day, month, year)	DATE OF ISSUE (day, month, year)
	None		

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And I hereby appoint:

Michael Chan of Dayton, Ohio, Registration No. 33,663,
John D. Cowart of San Diego, California, Registration No. 38,415,
Douglas S. Foote of Dayton, Ohio, Registration No. 31,013,
Paul W. Martin of Dayton, Ohio, Registration No. 34,870,
James M. Stover of Dayton, Ohio, Registration No. 32,759.

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Address all correspondence to:

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 NCR Corporation
 1700 South Patterson Blvd.
 Dayton, Ohio 45479-0001.

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Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of inventor Vernon Keith Boland
Inventor's signature Vernon Keith Boland Date: 6/19/01
Residence 701 Carriage Lake Drive, Lexington, SC 29072
Citizenship United States of America
Post Office Address Same as above

Full name of inventor Kathy Dean
Inventor's signature _____ Date: _____
Residence 347 Westbury Lane, Georgetown, TX 78628
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Post Office Address Same as above

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Inventor's signature _____ Date: _____
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Inventor's signature _____ Date: _____
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Inventor's signature _____ Date: _____
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Full name of inventor Vernon Keith Boland

Inventor's signature _____ Date: _____

Residence 701 Carriage Lake Drive, Lexington, SC 29072

Citizenship United States of America

Post Office Address Same as above

Full name of inventor Kathy Dean

Inventor's signature Katherine E. Dean Date: 7/32/01

Residence 347 Westbury Lane, Georgetown, TX 78628

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Post Office Address Same as above

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Inventor's signature _____ Date: _____

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Inventor's signature _____ Date: _____

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Inventor's signature _____ Date: _____

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Inventor's signature _____ Date: _____

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Citizenship United States of America

Post Office Address Same as above

Full name of inventor Ronald A. Rush, Jr.

Inventor's signature Ronald A. Rush Jr. Date: 18 June 2001

Residence 529 King St. Unit L., Columbia, SC 29205

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Inventor's signature _____ Date: _____

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